

End of Support - Series 4 5100 & 5300 Portable/Mobile Radio Products

Effective Release: 04/07/14

FSB-0414-E0S5153-02

EFJohnson announces the end-of support for the Series 4 5100 and 5300 portable and mobile radios products. EFJohnson announced the discontinuance of Series 4 5100 and 5300 portable and mobile radios on February 19, 2009 via FSB-0209-MISC-05.

The following list is provided to help identify radios affected by this announcement. It is not all inclusive. Any 242 radio ending with the number "4" is affected. For clarification, all "X" radios are affected by this announcement.

Support for the following models is discontinued effective April 7, 2014:

242-50xx-xxx-xx4
242-51xx-xxx-xx4
5100 Portable
242-52xx-xxx-xx4
51SL Portable
242-55xx-xxx-xx4
Ascend Portable
242-53xx-xxx-xxx4
5300 Mobile
242-54xx-xxx-xxx4
33SL Mobile
242-55xx-xxx-xxx4
Ascend Mobile

EFJohnson will continue to meet all current contractual commitments with regard to these products.

Category	Version	Time Line
End of Life Announcement	The date this bulletin announces the end of sales & production for products identified in the bulletin.	February 19, 2009
Last Date to Order (HW & SW)	The last date EFJohnson will accept orders for its 4 series product line.	2009
Last Date of Support (HW & SW)	The last date that any routine HW & SW issue analysis will be performed by the service center.	April 7, 2014 or end of service contract or warranty - the latest of the two

All of these models have a replacement in the ES or Viking Series. For more information on these products, visit our website at www.efjohnson.com/products.

For questions regarding this Field Software Notice, please contact EFJohnson at 1.800.328.3911, option 3

