

Field Advisory

To: Authorized E.F. Johnson Service Centers

Subject: Loose Screws on bottom of 778x and 81xx portables.

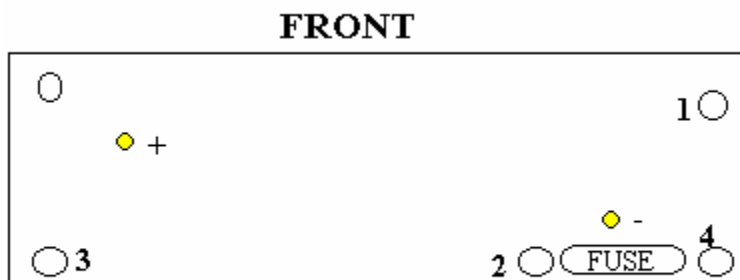
Models Affected: 242-778X-XXX
242-81XX-XXX

Background:

It has been discovered that screws may be loose and cause intermittent operation. The radio could cycle power after being bumped. Low battery indications may exist due to improper grounding causing the radio to think it is in a low voltage state.

Solution:

Remove the battery to expose 5 screws on the bottom side of the radio. The grounding lug is located under screw marked #1. The B+ line to the radio is located under screw marked #4. Screw #2 is from the battery + terminal. Tighten these screws until snug. Care should be taken not to over-tighten these to prevent stripping.



For technical questions regarding this field advisory, call 1-800-328-3911, ext. 2.