

March 4, 2002

To: EFJohnson Customers with 5300-series remote-mount mobile radios received between November 2001 and January 2002.

From: EFJohnson Customer Service

RE: 5300 Mobile Radio White Noise Issue

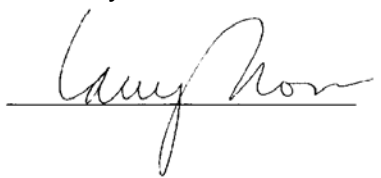
It has come to our attention that some customers have experienced a "white noise" issue with certain EFJohnson 5300 Mobile Radios.

The symptom is limited to white noise in the remote control head in a few 5300-series **remote-mount** radios, shipped to customers between late November 2001 and late January 2002. This issue only presents itself on digital channels when mixed-mode is enabled. We wish to assure you that the reported failure, while inconvenient, is not critical in nature and will at no time put the lives of users at risk. The problem does not result in radio lock up or missed traffic and is therefore not considered to compromise the safety of personnel or equipment.

However, EFJohnson is acting swiftly to identify and correct the problem. We have identified the customers who may be affected and will be contacting them in the next 10 days to determine the best method of correction. If you have experienced this problem in radios purchased during the above-mentioned time period and have not been contacted by March 14, 2002, please contact Dale Peterson at 800-328-3911, extension 6687.

EFJohnson is committed to the quality and performance of our products and regrets this minor issue has occurred.

Sincerely,

A handwritten signature in black ink, appearing to read "Larry Noss", written over a horizontal line. A vertical red line is positioned to the right of the signature.

Larry Noss
Director, Customer Service
E.F. Johnson Company