

Field Service Bulletin

To: Users of PC Configure Version 1.19

Subject: File Formats

EFJohnson has received reports that PC Configure version 1.19 resets the timeout timer to 0 under certain conditions. This issue is apparent when PC Configure is reading and rewriting files that were originally created with PC Configure 1.16 and earlier.

There are two possible solutions:

- 1) Recreate the files using PC Configure 1.19.
- 2) Revert to PC Configure 1.18.

If you do not have PC Configure 1.18, please contact Order Administration at 800-328-3911, ext. 1, who will provide you with a CD-ROM containing the respective software.

If you have technical questions regarding this Field Service Bulletin, please contact EFJohnson Technical Support at 800-328-3911, ext. 2.