

# *Field Service Bulletin*

**To:** BLM

**Subject:** Software Upgrade for Selected 5100s

EFJohnson has become aware of an issue associated with the scan edit feature in the 5100 portable. This issue causes corruption of the radio parameter file under certain conditions.

When a user in the field uses the scan edit feature affecting a channel in zone 2 or higher, the radio may display the message "Parms Fail" on the next power up of the radio. This error can be cleared by reloading channel parameters in the radio. However, the next time scan edit is used, the problem may reoccur.

Versions 1.6.8 and above have been corrected for this issue; however, the problem remains in all 5100 software versions 1.6.7 and earlier.

EFJohnson recommends 5100 software version 1.8 and PC Configure version 1.18 to remedy this issue.

EFJohnson is sending a CD with this software to BLM offices that have purchased 5100 portables. If your office needs this software and has not received it by 4/25/03, please contact Lori in Order Administration at 800-328-3911, ext 6398.

**If you have technical questions regarding this Field Service Bulletin, please contact EFJohnson Technical Support at 800-328-3911, ext. 2.**