

Field Service Bulletin

To: South Dakota Dealers

Subject: TECHNICAL SUPPORT HOTLINE FOR SOUTH DAKOTA

EFJohnson has set up a **Technical Support Hotline** for South Dakota Dealers and State Radio. The toll-free number is:

800-237-6911

This number will be staffed 24 hours a day, 7 days a week to answer any technical questions concerning the EFJohnson® 5100 portables or 5300 mobile radios.

If any of the following issues should occur, please notify our technical support immediately.

- Unit lock up
- Audio quality issues
- Inability to program a radio
- Incorrect operational status on display
- Unreliable radio programming

If you have any questions regarding this Field Service Bulletin, please contact EFJohnson Technical Support at 800-328-3911, ext. 2.