

Field Service Bulletin

To: Radio Programmers in VHF/UHF P25-Trunking Environments

Subject: Red or Zeroed Out Control Channels

EFJohnson has identified a potential issue with PC Configure versions 1.21.2.6 through 1.22.0.4 where control channels appear red or zeroed-out.

If you have any control channels that show up red or zeroed-out, first verify that your control Channel Identifier Table is correct.

If the Channel Identifier Table is not correct, make the necessary corrections to the table boundaries.

Return to the Control Channel List to verify that the red channels have disappeared in the list. For the Control Channels that were zeroed-out you will need to reenter the correct frequencies. If the Control Channels remain red or zero-out again, you need to upgrade your PC Configure version to 1.24.0.

Once you have PC Configure version 1.24.0.0, you will need to open the file with this version and recreate a new control list by deleting all existing control channels and re-entering them. Once the list is created it can be copied from this file and pasted into other existing files with PC Configure 1.24.0.0.

To obtain a copy of PC Configure 1.24.0.0, please contact EFJohnson Technical Support at 1-800-328-3911, extension 2.