

Field Service Bulletin

To: All EF Johnson Customers and Authorized EF Johnson Dealers / Service Centers

Subject: 9 Volt AA Alkaline Cell Pack #250-5100-280 Accessory
Also known as “Clam Shell” Battery Case Accessory for 5100 portable radio

In recent months this accessory has been returned for replacement as the battery contacts are corroded. However, this accessory is not warranted against water intrusion. It is an unseal accessory, intended for temporary use, and needs to be kept clean as it is not water proof or resistant. Therefore, this accessory is not covered under warranty for corrosion.

A mist or light rain can penetrate this accessory and normal humidity may cause condensation. This results in battery contacts corroding if they are not cleaned regularly and batteries changed regularly.

To continue use, we strongly suggest the case, contacts, and batteries be cleaned at least once per week with a dry brush and cloth. Sooner if moisture or corrosion is detected.

If you have any questions you may call EF Johnson Technical Support
1-800-328-3911 ext 3.