

Service Bulletin

To: All EFJohnson Multi-Net® Customers, Multi-Net® Dealers, and EFJohnson associates

Subject: Support Discontinuance for older Multi-Net® Subscriber Products / New Repair Rates

EFJohnson is committed to the continued support of our Multi-Net® products and customers, but key components for several of the older Multi-Net® subscriber products have recently become obsolete and supply can no longer be guaranteed. We therefore regret to announce that support for the products listed below, and their accessories, will be discontinued effective December 31, 2006.

EFJohnson will continue to meet all contractual commitments to support these products, but after the above date, unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility.
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted.
- ⇒ Technical Support will no longer be available for these products.
- ⇒ Maintenance Agreement renewals will exclude these products.

Discontinued Products:

Viking Portables:

242-8190-xxx	Viking CR Portable, 800 MHz, full duplex
242-8560-xxx	Viking CK portable, 800 MHz
242-8561-xxx	Viking CK Portable, 800 MHz, intrinsically safe
242-8562-xxx	Viking CK Portable, 800 MHz
242-8563-xxx	Viking CK Portable, 800 MHz, intrinsically safe
242-8565-xxx	Viking CK Portable, 800 MHz, high power
242-8566-xxx	Viking CK Portable, 800 MHz, high power, intrinsically safe
242-8567-xxx	Viking CK Portable, 800 MHz, high power
242-8568-xxx	Viking CK Portable, 800 MHz, high power, intrinsically safe
242-8570-xxx	Viking CK Portable, 900 MHz
242-8571-xxx	Viking CK Portable, 900 MHz, intrinsically safe

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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Tiger Mobiles:

242-8605-xxx	Front mount Mobile, 800 MHz, low power
242-8606-xxx	Front mount Mobile, 800 MHz, low power
242-8615-xxx	Front mount Mobile, 800 MHz, high power
242-8616-xxx	Front mount Mobile, 800 MHz, high power
242-8622-xxx	Remote mount Mobile, 800 MHz, full duplex
242-8655-xxx	Front mount Mobile, 900 MHz, high power

Summit DM Mobiles:

242-9753-xxx	Front mount Mobile, 800 MHz, low power
242-9754-xxx	Remote mount Mobile, 800 MHz, low power
242-9773-xxx	Front mount Mobile, 900 MHz, low power
242-9774-xxx	Remote mount Mobile, 900 MHz, low power
242-9775-xxx	Front mount Mobile, 900 MHz, high power
242-9776-xxx	Remote mount Mobile, 900 MHz, high power

Effective immediately, due to increased costs of product repair there will be an increase in the repair Flat Rates charged by the EFJohnson Depot Repair facility. The Flat Rate prices listed below include all parts and labor required to repair a radio unless the product has been subject to misuse, accident, neglect, physical damage, or unauthorized alterations or repairs have been made to the product. Should EFJohnson determine that one of these exceptions has occurred, we will prepare a written estimate of the repair costs for customer approval before repairs are performed.

242-8190-xxx	Viking CR Portable	\$350
242-85xx-xxx	Viking CK/CM Portable	\$350
242-86xx-xxx	Tiger Mobile	\$252
242-975x-xxx	Summit Mobile, 800 MHz	\$252
242-977x-xxx	Summit Mobile, 900 MHz	\$252

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