

Service Bulletin

To: All EFJohnson Multi-Net® Customers, and EFJohnson associates.

Subject: Support Discontinuance for the Multi-Net® 8500 Series Portable Radio

EFJohnson is committed to the continued support of our products and customers, but key components for the 8500 Series Portable Radio have become obsolete and we can no longer guarantee their supply. We therefore regret to announce that, effective January 1, 2008, EFJohnson will discontinue support for all 8500 Series Viking Portables.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility.
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted.
- ⇒ Technical Support will no longer be available for these products.
- ⇒ Maintenance Agreement renewals will exclude these products.

This bulletin covers, but is not limited to, the following model numbers:

242-8585-xxx	Viking Portable, 800 MHz
242-8586-xxx	Viking Portable, 800 MHz, IS
242-8587-xxx	Viking Portable, 800 MHz, NPSPAC
242-8588-xxx	Viking Portable, 800 MHz, IS, NPSPAC
242-8590-xxx	Viking Portable, 900 MHz
242-8591-xxx	Viking Portable, 900 MHz, IS

Multi-Net® remains a vital part of the EFJohnson product portfolio, and we continue to offer the Ascend™ series of mobile and portable products, and to support the Avenger portable, 9883 mobiles & Summit high power mobiles.

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

EFJohnson Corporate Headquarters 1440 Corporate Drive, Irving, TX 75038-2401 • 800.328.3911 • 972.819.0700 • fax 972.819.0639
8181 Professional Place, Suite 115, Landover, MD 20785 • 800.201.9755 • fax 301.306.1449
3900 NW 12th Street, Suite 200, Lincoln, NE 68521 • 402.474.4800 • fax 402. 479.8482
123 North State Street, Waseca, MN 56093-2918 • 507.837.5100 • fax 507.837.5120
3000 "A" Street, Suite 413-415, Anchorage, AK 99567
www.EFJohnson.com