

Service Bulletin

To: All EFJohnson Customers and EFJohnson associates

Subject: Support Discontinuance for the 7780 Series Portable Radio

EFJohnson is committed to the continued support of our products and customers, but key components for the 7780 Series Portable Radio have become obsolete and supply can no longer be guaranteed. We therefore regret to announce that, effective March 31, 2008; EFJohnson will discontinue support for all 7780 Series SMARTNET® and SmartZone® Portable Radios.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted
- ⇒ Technical Support will no longer be available for these products
- ⇒ Maintenance Agreement renewals will exclude these products

This bulletin covers, but is not limited to, the following model numbers:

242-7780-3xx	7780 SMARTNET® Portable, 800 MHz
242-7780-5xx	7780 SmartZone® Portable, 800 MHz
242-7781-3xx	7781 SMARTNET® Portable, 800 MHz
242-7781-5xx	7781 SmartZone® Portable, 800 MHz

SMARTNET® and SmartZone® remain a vital part of the EFJohnson product portfolio, and we continue to offer these protocols in the 5100 & 51SL series of portable products.

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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