

# *Service Bulletin*

To: All EFJohnson Customers, Multi-Net® Customers, and EFJohnson associates.

Subject: Support Discontinuance for the 8100 Series Portable Radio

EFJohnson is committed to the continued support of our products and customers, but key components for the 8100 Series Portable Radio have become obsolete and supply can no longer be guaranteed. We therefore regret to announce that, effective March 31, 2008, EFJohnson will discontinue support for all 8100 Series Portable Radios.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted
- ⇒ Technical Support will no longer be available for these products
- ⇒ Maintenance Agreement renewals will exclude these products

This bulletin covers, but is not limited to, the following model numbers:

242-8100-xxx	Portable, 800 MHz
242-8150-xxx	Avenger Portable, 800 MHz
242-8151-xxx	Avenger Portable, 800 MHz, IS
242-8152-xxx	Avenger Portable, 900 MHz
242-8153-000	Avenger Portable, 900 MHz, IS
242-8153-101	Avenger Portable, 900 MHz, IS
242-8153-101x	Avenger Portable, 900 MHz
242-8153-201	Avenger Portable, 900 MHz, IS
242-8153-201x	Avenger Portable, 900 MHz
242-8160-0xx	Avenger Portable, 800 MHz, 3-Key
242-8160-101	Avenger Portable, 800 MHz, 3-Key
242-8160-102	Avenger Portable, 800 MHz, 3-Key, NPSPAC

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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242-8160-201	Avenger Portable, 800 MHz, DTMF
242-8160-202	Avenger Portable, 800 MHz, DTMF, NPSPAC
242-8161-101	Avenger Portable, 800 MHz, 3-Key
242-8161-102	Avenger Portable, 800 MHz, 3-Key, NPSPAC
242-8161-201	Avenger Portable, 800 MHz, DTMF, IS
242-8161-202	Avenger Portable, 800 MHz, DTMF, IS, NPSPAC
242-8162-1xx	Avenger Portable, 900 MHz, 3-Key
242-8162-2xx	Avenger Portable, 900 MHz, DTMF
242-8163-1xx	Avenger Portable, 900 MHz, 3-Key, IS
242-8163-2xx	Avenger Portable, 900 MHz, DTMF, IS
242-8180-xxx	Viking CX Portable, 800 MHz
242-8182-xxx	Viking CX Portable, 900 MHz
242-8190-101	Viking CR Portable, 800 MHz
242-8190-102	Viking CR Portable, 800 MHz, NPSPAC
242-8190-111	Viking CXR Portable, 800 MHz
242-8192-101	Viking CR Portable, 900 MHz

Multi-Net® remains a vital part of the EFJohnson product portfolio, and we continue to offer the Ascend™ series of mobile and portable products.

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