

## *Service Bulletin*

To: All EFJohnson Customers and EFJohnson associates

Subject: Support Discontinuance for the 9700 Series Mobile Radios

EFJohnson is committed to the continued support of our products and customers, but key components for the 9700 Series Mobile Radios have become obsolete and supply can no longer be guaranteed. We therefore regret to announce that, effective March 31, 2008; EFJohnson will discontinue support for all 9700 Series Mobile Radios.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted
- ⇒ Technical Support will no longer be available for these products
- ⇒ Maintenance Agreement renewals will exclude these products

This bulletin covers, but is not limited to, the following model numbers:

242-9755-xxx      9755 Dash Mount Mobile  
242-9756-xxx      9756 Remote Mount Mobile

Support for other models of the 9700 series Mobile Radios was discontinued on Service Bulletins:  
0906-LTR-01, dated 9/25/06  
1106-MN-02, dated 11/1/06

Multi-Net® remains a vital part of the EFJohnson portfolio and we continue to offer the Ascend™ series of mobile radios.

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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