

Service Bulletin

To: All EFJohnson Customers and EFJohnson associates

Subject: Support Discontinuance for the 9800 Series Mobile Radios

EFJohnson is committed to the continued support of our products and customers, but key components for the 9800 Series Mobile Radios have become obsolete and supply can no longer be guaranteed. We therefore regret to announce that, effective March 31, 2008, EFJohnson will discontinue support for all 9800 Series Multi-Net[®], SMARTNET[®] and SmartZone[®] Mobile Radios.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ These products will not be accepted for repair at EFJohnson's Depot Repair facility
- ⇒ Parts for these products will be available for purchase only until current supplies are exhausted
- ⇒ Technical Support will no longer be available for these products
- ⇒ Maintenance Agreement renewals will exclude these products

This bulletin covers, but is not limited to, the following model numbers:

242-984x-xxx	984x Multi-Net [®] Mobile
242-9883-207	9883 Multi-Net [®] Mobile, 800 MHz, 15W
242-9883-208	9883 Multi-Net [®] Mobile, 800 MHz, 30W
242-9883-302	9883 SMARTNET [®] Mobile, 800 MHz, 15W
242-9883-303	9883 SMARTNET [®] Mobile, 800 MHz, 30W
242-9883-502	9883 SmartZone [®] Mobile, 800 MHz, 15W
242-9883-503	9883 SmartZone [®] Mobile, 800 MHz, 30W
242-9883-407	9883 Multi-Net [®] Mobile, 800 MHz, 15W
242-9883-408	9883 Multi-Net [®] Mobile, 800 MHz, 30W
242-9888-2xx	9888 800 MHz Remote Mount Mobile
242-9888-3xx	9888 SMARTNET [®] Mobile, 800 MHz
242-9888-4xx	9888 800 MHz Remote Mount Mobile

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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242-9888-5xx	9888 SMARTNET®/SmartZone® Mobile, 800 MHz
242-9888-6xx	9888 800 MHz Remote Mount Mobile
242-989x-xxx	900 MHz Multi-Net® Mobile

SMARTNET® and SmartZone® remain a vital part of the EFJohnson product portfolio, and we continue to offer these protocols in the 5300 & 53SL series of mobile products.

Multi-Net® also remains a vital part of the EFJohnson portfolio and we continue to offer the Ascend™ series of mobile radios.

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