

Service Bulletin

To: All EFJohnson Customers and EFJohnson Associates

Subject: Product Update for Early Model 5100 & 5300 Subscriber Radios

EFJohnson is committed to the continued support of our products and customers, but key components for the early model (series 1, 2 & 3) EFJohnson 5100 Portable and 5300 Mobile radios have become obsolete and supply can no longer be guaranteed. These products were last manufactured in 2004 or earlier. We therefore regret to announce that, effective immediately, support for these models (listed below) will be on a Best Effort basis by EFJohnson.

EFJohnson will continue to meet all contractual commitments to support these products, but unless contracted otherwise, the following conditions will apply:

- ⇒ Parts for this product will be available for purchase only until current supplies are exhausted.
- ⇒ Depot Repair of these products will be subject to parts availability.

This bulletin covers, but is not limited to, the following model numbers:

242-51xx-xxx-xx_	5100 Portable (VHF / UHF / 800 MHz)
242-51xx-xxx-xx1	5100 Portable (VHF / UHF / 800 MHz)
242-51xx-xxx-xx2	5100 Portable (VHF / UHF / 800 MHz)
242-51xx-xxx-xx3	5100 Portable (VHF / UHF / 800 MHz)
242-52xx-xxx-xx_	51SL Portable (VHF / UHF / 800 MHz)
242-52xx-xxx-xx1	51SL Portable (VHF / UHF / 800 MHz)
242-52xx-xxx-xx2	51SL Portable (VHF / UHF / 800 MHz)
242-52xx-xxx-xx3	51SL Portable (VHF / UHF / 800 MHz)
242-558x-xxx-xx	Ascend Portable (800 MHz)
242-53xx-xxx-xxxx_	5300 Mobile (VHF / UHF / 800 MHz)
242-54xx-xxx-xxxx_	53SL Mobile (VHF / 800 MHz)
242-558x-xxx-xxxx_	Ascend Mobile (800 MHz)

The 5100 and 5300 Series radios remain the workhorses for EFJohnson and are vital parts of the EFJohnson product portfolio. We continue to offer the series 4 and ES (series 6) model portables & mobiles for sale. These are identified by the digit 4 or 6 respectively at the end of the product model number.

For Questions regarding this Service Bulletin, please contact EFJohnson at 1-800-328-3911 press 3

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